If you’d like to go step-by-step visual instructions on the various functions in eServices, go to the eServices Support Center. Here’s you’ll see video tutorials for such things as adding a class, viewing and printing your class schedule, adding another college, etc.

To get there, click on the eServices link from FLC home page, then click on eServices Help – on the left side of the page.

On the eServices – Help page, click on the Frequently Asked Questions (FAQ) link, which will bring you to the eServices Support Center.

**eServices Support Center**

Click on the links below to learn how to use the eServices functions: (click the video icon next to the topic i.e. to see a visual demonstration.)

* Login and Password Issues
  * How do I login to eServices?
  * I forgot my password.
  * Why can't I log in?
  * Browser Errors - Internet Explorer 9
  * Why is my account locked and how do I unlock it?
  * How do I change my eServices password?
  * What makes a good password?
  * How do I set up password security questions?
  * Why did my password expire?

**Need help with your password?** Call the Admissions and Records Office at your college:

- American River College (916) 484-8152
- Cosumnes River College (916) 691-7411
- Folsom Lake College (916) 608-6500
- Sacramento City College (916) 558-2351
You can learn how to use the various eServices functions by either clicking on the question or on the video icon. When you click on the question, an answer will drop down with step by step, written instructions on what to do. When you click on the video icon, you’ll be able to go step by step through the process, by clicking on the steps yourself and go through the entire process of each function – such as adding a class.

- **Enroll - Add a Class from a waitlist with a permission number?**

  **First,** drop from your current waitlisted class using the instructions under Academics for Enroll - Drop a Class.

  **Then,** add your class with the permission number using the instructions under Academics for Enroll - Add a Class.

If you have questions, please stop by the Admissions & Records Office for assistance.